

Fair Service Monitoring Form

At Wigan & Leigh Housing we are determined to make sure that everyone is treated fairly and with respect. One way of doing this is to check if a particular group of people or individuals are receiving a worse service than others, and if they are, put things right.



To do this properly we need to know some details about who our customers are. Please help by completing and returning the attached form. The information will be kept confidential and only be used to make sure we are being fair. You do not have to answer all the questions, but the more you do, the better we will be able to make sure we are being fair.

Thank you

Name:..... Tel no.:

Address:

Gender/Age

Please tick the correct box and enter your date of birth (d.o.b)

Female Male Transgendered d.o.b

Disability

Do you have a long-term disability that prevents you from carrying out normal day to day activities?
Please tick the appropriate box and describe the disability below.

Yes No

We will send you a follow up questionnaire so that you can tell us more about your disability and help us check if we can provide you with a service that more closely meets your needs.

Religion

Please tick the appropriate box below to indicate your religion. Our research shows that some people are uncomfortable answering this question. You can of course leave it blank. But if you do answer it we will be able to check more accurately that we are not discriminating against anyone on religious grounds. Remember that all this information will be kept confidential.

<input type="checkbox"/> None	<input type="checkbox"/> Jewish
<input type="checkbox"/> Buddhist	<input type="checkbox"/> Muslim
<input type="checkbox"/> Christian (including Church of England, Catholic, Protestant and all other Christian organisations)	<input type="checkbox"/> Sikh
<input type="checkbox"/> Hindu	<input type="checkbox"/> Prefer not to say

If you hold any other religious belief please write it below

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Your Background

Please tell us your ethnic background by ticking the appropriate box from sections A to E below.

A.White

- British
- Irish
- Any other White background

Please write below

.....

D. Asian or Asian British

- Bangladeshi
- Indian
- Pakistani
- Any other Asian background

Please write below

.....

B.Mixed

- White and Asian
- White and Black African
- White and Black Caribbean
- Any other mixed background

Please write below

.....

E. Chinese

- Chinese

F. Other ethnic group

If you are from an ethnic background not covered in A to E, please write your background below

.....

C. Black or Black British

- African
- Caribbean
- Any other Black background

Please write below

.....

G. Prefer not to say

- Prefer not to say

If English is not your main language, which language would you like us to:

a) Speak to you in.....

b) Write to you in.....

Sexuality

Please tick the appropriate box below to indicate your sexuality. If you do not want to answer this question, you can leave it blank. But if you do answer it we will be able to check more accurately that we are not discriminating against anyone because of their sexuality. Remember that all this information will be kept confidential.

Please tick the correct box

- Heterosexual Bisexual Prefer not to say
- Gay man Gay Woman/Lesbian Other - Please write below

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Please return the completed form to us. Thank you for your help

sent out by

